



How to install - Windows



Crash Recovery System Windows installation

This manual explains how to install the Crash Recovery System on a Windows device.

Technical specifications / System requirements

Hardware:	All hardware
Windows system:	Windows 10 Fall update

For this installation a Wi-Fi internet connection is required.

Download CRS

1. Launch a web browser and type www.moditech.com.
2. Select the URL [Download CRS](#), as shown below.



3. A new page appears. Select in this screen the operating system of your device ([Android](#), [iOS](#) or [Windows](#)).

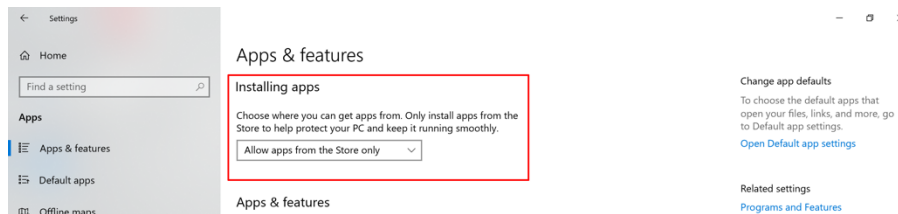


4. Click [Windows](#). A new screen appears. Select the URL [Click here to start downloading the Crash Recovery System software](#).
5. Click [Install](#) in the dialog box (see below) to start the installation.

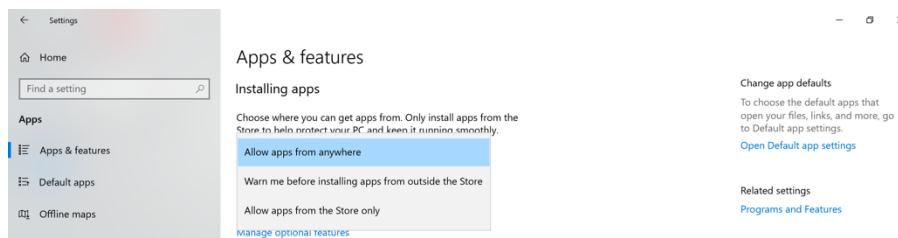


Note: In case your mobile device is not allowed to install unknown apps from this source, an adjustment needs to be made manually.

Go to [Settings](#) > [Apps & features](#) and navigate to the highlighted menu (see below) to select where you can get apps from.



Choose [Allow apps from everywhere](#) to authorize the installation of the Crash Recovery System. This function can be set to default settings after installing the Crash Recovery System.



Now select [Install](#) again (step 5) to start the installation.

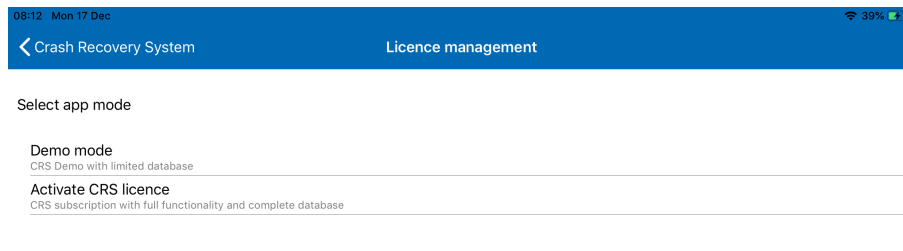
6. After installing the CRS, the opening screen will be visible. Now you can use the CRS.



7. After the installation the CRS-icon has been added to the Start menu.

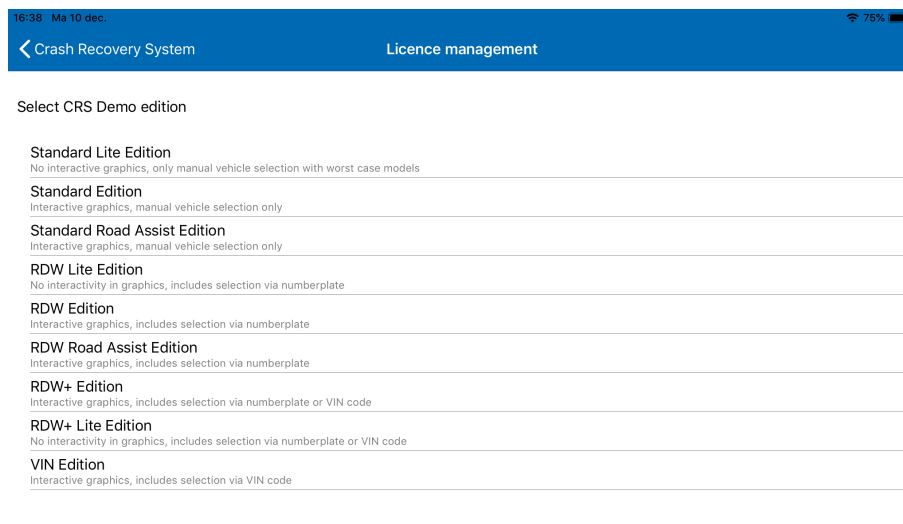
Select app mode

After launching the software for the first time the activation screen below appears. Here you can select the demo-version or you can activate the CRS with your license code.

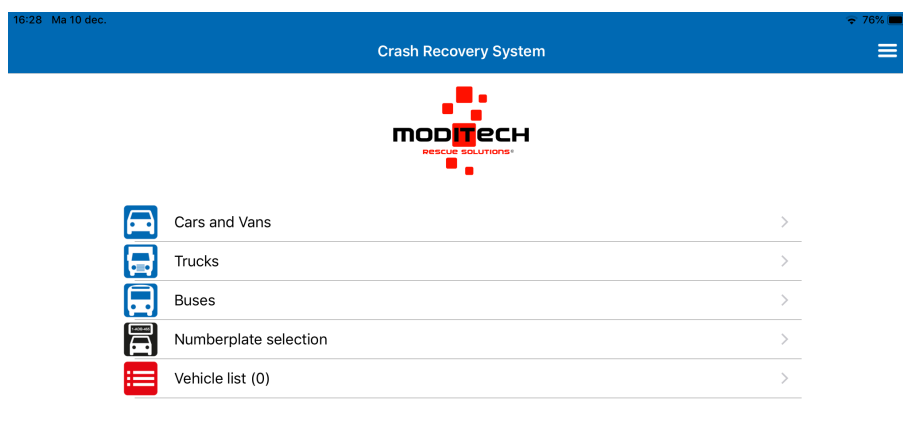


Select app mode > Demo mode

Select **Demo mode** to see all available CRS Demo editions.



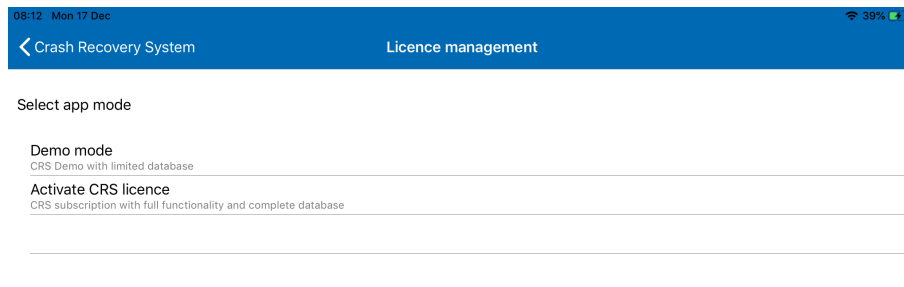
Select a Demo edition and the main screen of the Crash Recovery System appears.



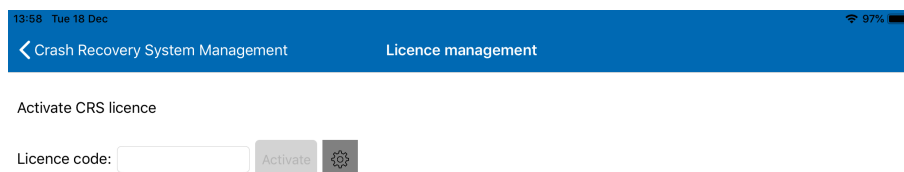
Note: The Demo-mode contains a limited database. Please contact <https://www.moditech.com> for more information about demo editions.

Select app mode > **Activate CRS license**

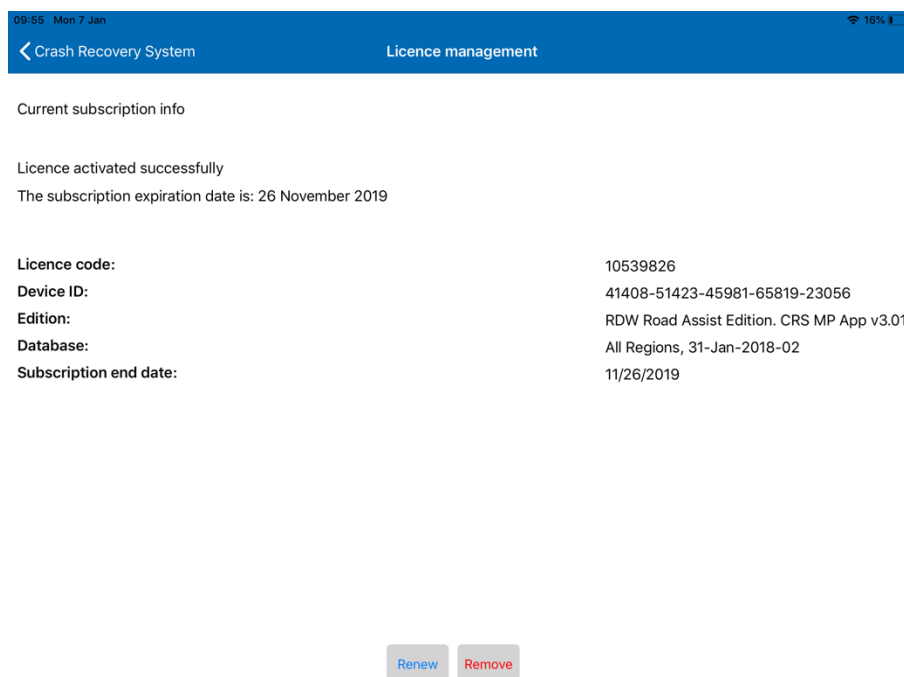
Select [Activate CRS license](#) to enter the license code to activate the Crash Recovery System subscription.



After entering the license code click [Activate](#) and the Crash Recovery System is ready to use.

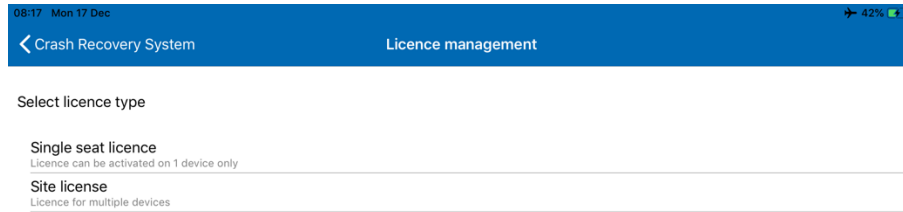


The message “License activated successfully” appears. Click [Crash Recovery System](#) in the upper left corner to navigate to the opening screen.



License management > Activating offline

If no internet connection is available during the activation process of the Crash Recovery System, the offline activation menu appears (as shown below).



Single seat license

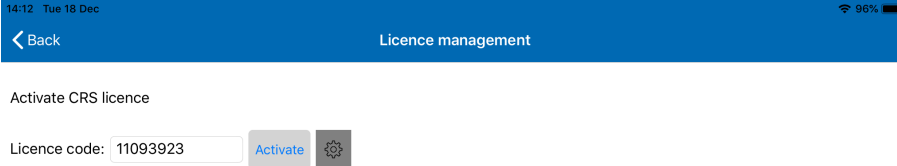
Select [Single seat license](#) to activate the Crash Recovery System with a single seat license code. A single seat license is a license code linked to one device. You have received this license code by purchasing the CRS.

Site license

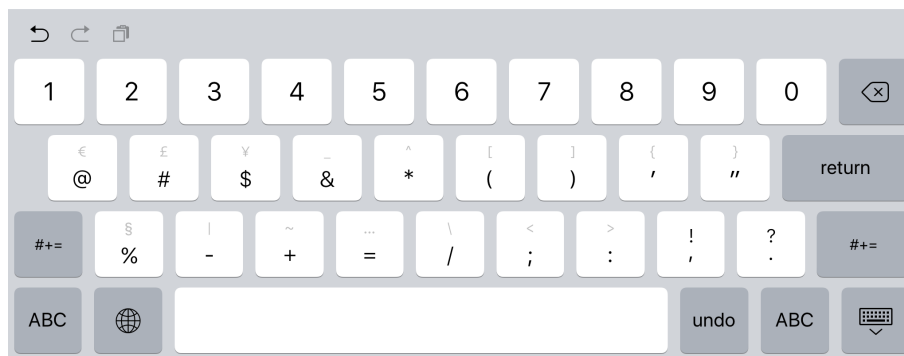
Select [Site license](#) to activate the Crash Recovery System with a site license. A site license is a single license code for a predefined number of installations (clients). Multiple devices (clients) can use the same license code to use the Crash Recovery System.

License management > Activating offline > Single seat license

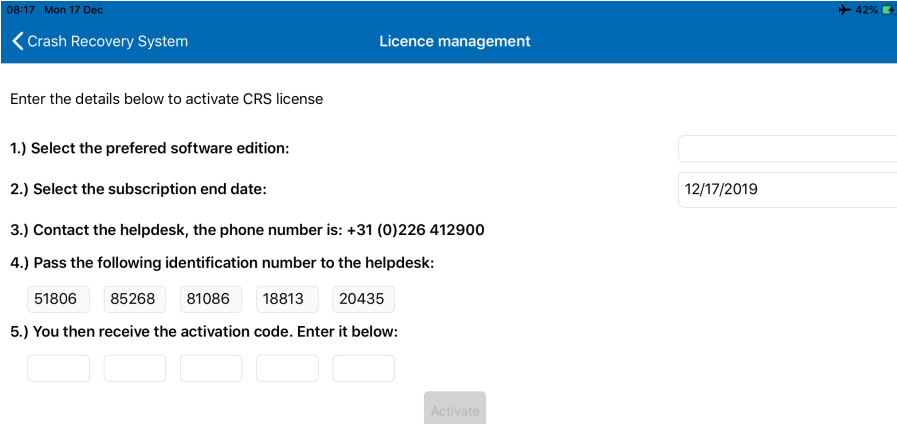
If the user wants to activate the Crash Recovery System with a [Single Seat Licence](#), this screen follows. After entering the licence code, tap [Activate](#).



14:12 Tue 18 Dec 96%
 < Back Licence management
 Activate CRS licence
 Licence code: 11093923 [Activate](#) ⚙️



After entering the correct license code, the screen below follows. Select the desired software edition here. Then contact the Moditech helpdesk to provide the identification number. You will then receive an activation code from Moditech Rescue Solutions B.V. Enter this in and click on [Activate](#). The CRS is activated.



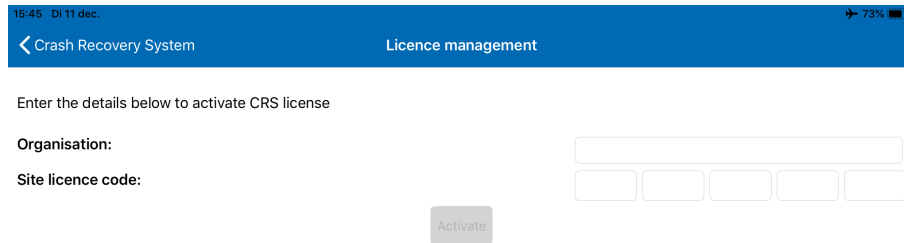
08:17 Mon 17 Dec 42%
 < Crash Recovery System Licence management
 Enter the details below to activate CRS licence
 1.) Select the preferred software edition:
 2.) Select the subscription end date: 12/17/2019
 3.) Contact the helpdesk, the phone number is: +31 (0)226 412900
 4.) Pass the following identification number to the helpdesk:
 51806 85268 81086 18813 20435
 5.) You then receive the activation code. Enter it below:

[Activate](#)

Note: Contact your system manager for more information about activating the CRS with a single seat license.

License management > Activating offline > Site license

If the user wants to activate the Crash Recovery System with a [Site licence](#), this screen follows.



15:45 Di 11 dec. 73%

< Crash Recovery System Licence management

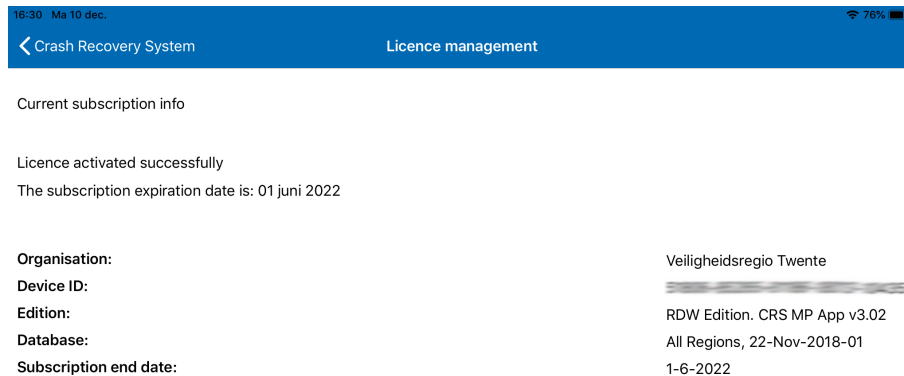
Enter the details below to activate CRS license

Organisation:

Site licence code:

Activate

After entering the licence code, tap [Activate](#).



16:39 Ma 10 dec. 76%

< Crash Recovery System Licence management

Current subscription info

Licence activated successfully

The subscription expiration date is: 01 juni 2022

Organisation: Veiligheidsregio Twente

Device ID:

Edition: RDW Edition. CRS MP App v3.02

Database: All Regions, 22-Nov-2018-01

Subscription end date: 1-6-2022

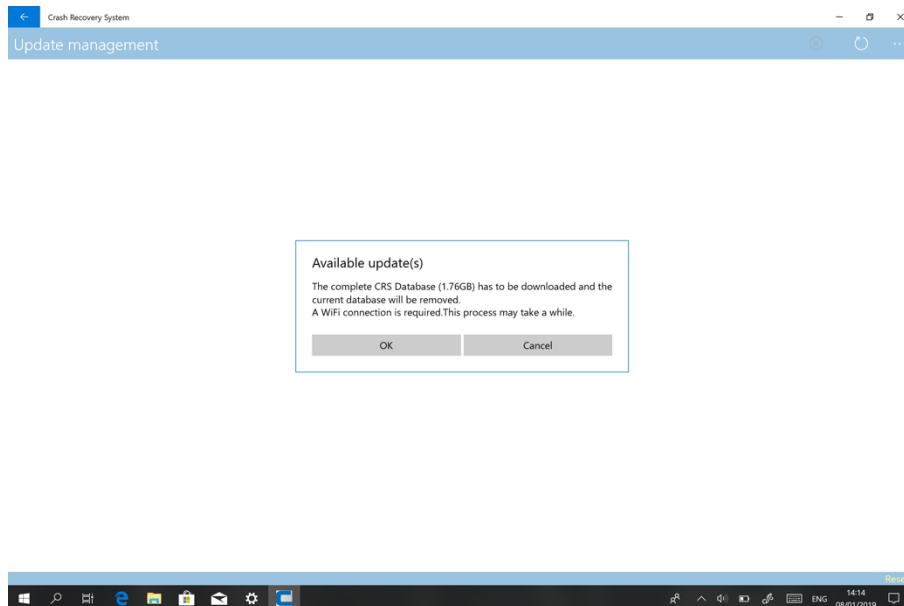
Note: Contact your system manager for more information about activating the CRS with a site license.

Download database

This paragraph explains how to download the database of the Crash Recovery System.

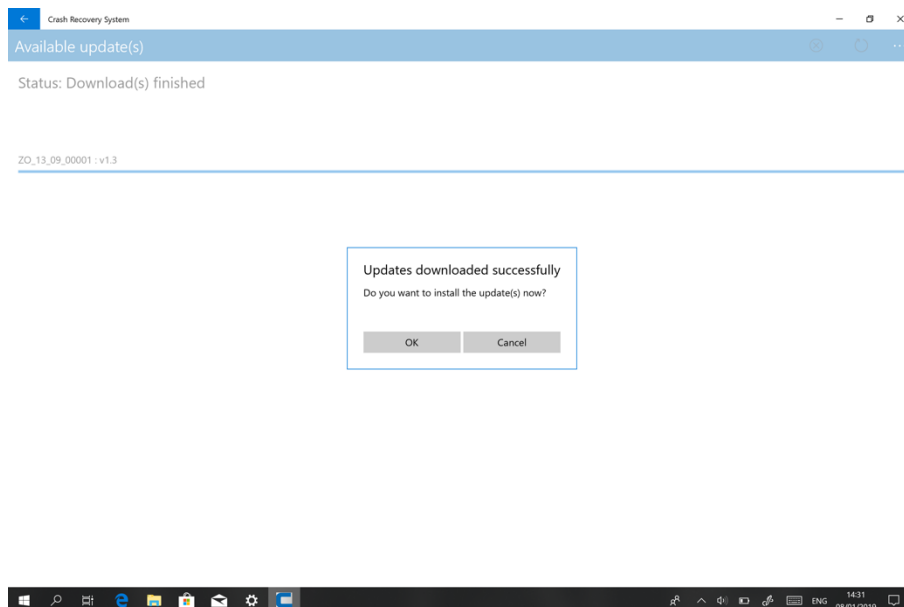
After activating the CRS, the CRS Database needs to be downloaded.

1. Click **OK** to start downloading the Crash Recovery System database.

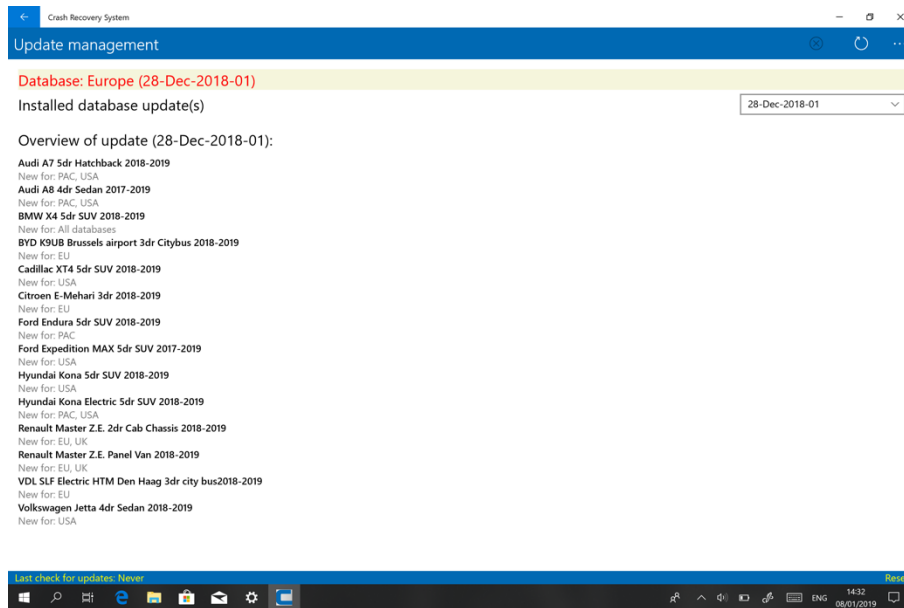


Note: A Wi-Fi connection is required.

2. Click again **OK** to install the database.



After downloading all updates, the [Update management](#) menu appears.



Click the [arrow](#) in the upper left corner (and in Settings menu) to navigate to the opening screen.

