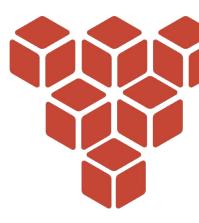


Crash Recovery System User Manual Android and iOS



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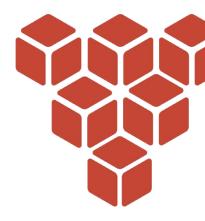
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Chapter 1 Introduction



This is the manual for the Crash Recovery System, the mobile vehicle information system for all mobile platforms.

The Crash Recovery System (CRS) enables first responders to quickly have all relevant vehicle information digitally available. Within seconds, the system provides a complete overview of a vehicle's safety systems, which could pose a danger to first responders and/or occupants or could slow them down.

The system also gives indispensable indications on the location and deactivation of relevant components.

Technical specifications / System requirements

For information on compatibility and version numbers, among other things, please refer to the links below.

iOS: https://apps.apple.com/app/crash-recovery-system/id1468268628?ls=1

Android : https://play.google.com/store/apps/details?id=crs.mobile.moditech.com

Instruction videos

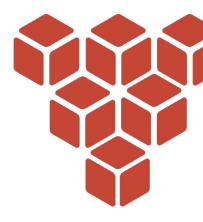
Browse our online tutorial videos to get support for the different functionalities of our CRS, or a demonstration of the different forms of information available to first responders worldwide. You can find them here: https://bliksund.com/tutorial-videos-crs

Support

We have done our utmost to make this manual as complete and clear as possible, but if you are having difficulties and need help, please email us at <u>crs.support@bliksund.com</u>

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Chapter 2 Installation



Installation of the CRS App

Step 1 - iOS: Go directly to the <u>App Store</u> or <u>Bliksund website</u> to download and install the iOS version of the CRS. When the app is on the device and opened for the first time, the choice Log in or Continue in demo mode appears.

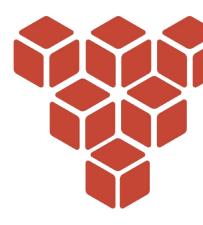
Step 1 - Android: Go directly to the <u>Google Play Store</u> or <u>Bliksund website</u> to download and install the Android version of the CRS. When the app is on the device and opened for the first time, the choice Log in or Continue in demo mode appears.

Step 2 - iOS and Android: Click on log in to enter the licence code and password. As soon as the licence has been successfully activated, a message will be displayed asking you to download the CRS database. Check that you are connected to a stable internet connection and press OK. Once the database has been downloaded, which may take some time depending on your internet connection, you can use the CRS with all the functions associated with the licence. No licence code yet? Then please contact us at <u>crs.support@bliksund.com</u>

Click here for more information on Continuing in demo mode.



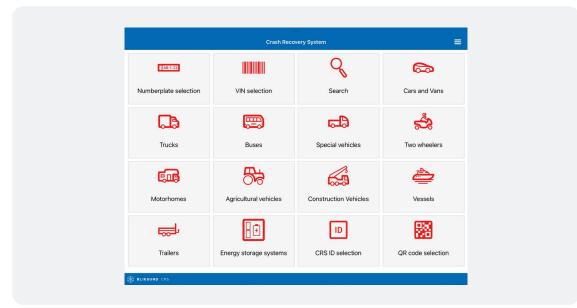
Watch the instruction video about installing the CRS for iOS and Android here.



Chapter 3 Settings

Opening screen

After successfully installing the CRS, the following opening screen appears.



Please note:

The screen above is the opening screen of an Full Edition. The opening screen may differ depending on the CRS edition. Visit <u>bliksund.com</u> for more information on all available CRS editions.

Definitions of the buttons:

Click on the Numberplate selection button to perform the vehicle selection using the number plate of the vehicle. Depending on the country, the number plate must be entered with a space between the region and the rest of the number.



Click on the VIN selection button to perform the vehicle selection using the chassis number of the vehicle.



Use the Search button to select a new vehicle or use the search function within one of the vehicle categories.

Click on the Cars and Vans button to select a new vehicle (car or van). The visible makes and types depend on the region you have selected in the CRS settings.



Click on the Trucks button to select a new vehicle (truck). A screen appears with all available makes, selected from the database according to your set region.



Click on the Buses button to select a new vehicle (bus). A screen appears with all available makes, selected from the database according to your set region.



Click on the Special vehicles button to select a new vehicle (special vehicle). A screen appears with all available makes, selected from the database according to your set region.



Click on the Two wheelers button to select a new vehicle (two-wheeler). A screen appears with all available makes, selected from the database according to your set region.



Click on the Motorhomes button to select a new vehicle (motorhome). A screen appears with all available makes, selected from the database according to your set region.



Click on the Agricultural vehicles button to select a new vehicle (agricultural vehicle). A screen appears with all available makes, selected from the database according to your set region.



Click on the Construction vehicles button to select a new vehicle (construction vehicle). A screen appears with all available makes, selected from the database according to your set region.



Click on the Vessels button to select a new vessel. A screen appears with all available makes, selected from the database according to your set region.



Click on the Trailers button to select a new trailer. A screen with all available makes appears, selected from the database according to your set region.



Click on the Energy Storage Systems button to select a new Energy Storage System. A screen appears with all available makes, selected from the database according to your set region.



Click on the CRS ID selection button to perform the vehicle selection using the CRS ID of the vehicle.



Click on the OEM ID selection button to perform the vehicle selection using the OEM ID of the vehicle. This is the vehicle identification number of German car manufacturers.



Click on the QR code selection button to perform the vehicle selection using the QR code of the vehicle.



The Vehicle list allows quick and easy switching between multiple open CRS Rescuesheets within the CRS.



The FAQ - VDA button allows you to read frequently asked questions about working on vehicles with high-voltage batteries/drive systems during accidents.

CRS Management

The CRS Management menu is displayed after selecting the 😑 button as shown in the screen below.

| | | wery System | (= |
|------------------------------------|---------------|-------------|---------------|
| (A8-1-23) Numberplate selection | VIN selection | Search | Cars and Vans |
| | E | ස් | ŝ |

CRS Management is divided into the options Preferences, Update management,

My Crash Recovery System and Privacy statement. These options are explained in more detail below.

| Crash Recovery System | CRS Management | |
|--------------------------|----------------|--|
| Preferences | | |
| Update management | | |
| My Crash Recovery System | | |
| Privacy statement | | |

Preferences (Basic)

The Preferences (Basic) menu displays a list of options that can be changed according to your preferences, such as the database by region, the language and the selected country. Some features may be available or unavailable depending on the country selected in the settings.

| ASH RECOVERY SYSTEM tabase region: Europe tabase region: Europe tabase region: Europe tagase: English untry: The Nether dy models with all options tick selection mode able search field in manual selection untry-specific options able rumberplate selection | ands |
|--|------|
| nguage: English untry: English untry: The Netherl untry selection mode search functionality able search field in manual selection untry-specific options | |
| untry: The Netherl in y models with all options ick selection mode able search field in manual selection untry-specific options | |
| aly models with all options Lick selection mode able search fineld in manual selection untry-specific options | |
| lick selection mode able search functionality able search field in manual selection untry-specific options | |
| able search functionality able search field in manual selection untry-specific options | |
| able search field in manual selection untry-specific options | |
| untry-specific options | |
| | |
| able numberplate selection | |
| | |
| able VIN selection: | |
| able selection with CRS ID | |
| able selection with OEM ID | |
| in Menu Customization | |
| Show/hide buttons | |

Preferences (Basic) > Crash Recovery System

Database region

Refer to the Database region option to set up the correct database for the CRS. The available databases are: Europe, North America, Pacific, United Kingdom and South Africa.

Language

Select the Language option to enter the desired language in the CRS.

Country

The Country option shows an overview of the countries where number plate selection is available. If you want to select a CRS Rescuesheet by number plate, you can select the number plate preference when choosing country.

Only models with all options

By enabling Only models with all options, models including all optional and non-optional safety systems are displayed during vehicle selection.

Quick selection method

If the Quick selection method option is checked, the vehicle selection process automatically moves on to the next selection item if only one result is possible. <u>Example:</u> One possible model year is available in the BMW 7-Series ActiveHybrid vehicle selection process. As there are no other possible options here, the step is automatically skipped and the next screen in the vehicle selection procedure is displayed.

Enable search functionality

Enabling the search function makes selecting a vehicle using the search function from the opening screen possible. We recommend disabling autocorrect on your device.

Enable search field in manual selection

Enabling this option allows selecting a vehicle using the search function from the vehicle categories. We recommend disabling autocorrect on your device.

Preferences (Basic) > Country-specific options

Enable numberplate selection

Enable this option to activate vehicle selection via number plate search in the CRS. A CRS RDW Edition or CRS RDW+ Edition is required.

Enable VIN selection

Enable this option to activate vehicle selection via VIN selection in the CRS. A CRS VIN or CRS RDW+ Edition is required.



Enable selection with CRS ID

Enable this option to activate vehicle selection via a CRS Rescuesheet ID in the CRS. The CRS Rescuesheet ID is a unique number found in the top left of each CRS Rescuesheet. With this option, you can retrieve the respective vehicle by using the unique number.

Enable selection with OEM ID

Enable this option to activate vehicle selection via an OEM CRS Rescuesheet ID in the CRS. The OEM ID is a unique vehicle identification number of German car manufacturers.

Please note:

When Belgium is chosen as the country, two additional options appear on the screen.

| Database region: | Euro | ope |
|-------------------------------|---------------|------|
| Language: | Eng | lish |
| Country: | Belg | gium |
| Only models with all options: | | |
| Quick selection mode: | | |
| ISO color scheme: | | |
| Country-specific options | | |
| Enable numberplate selection: | | |
| Enable selection with CRS ID: | | |
| Enable selection with OEM ID: | \frown | 0 |
| cu | stom settings | × |
| AS | STRID Server | × |
| | \checkmark | |
| | A | |
| | | |
| BLIKSUND CRS | | |

Custom settings

If you want to use the services of ASTRID (data provider for Belgian number plates), you need an ASTRID Blue Light Mobile SIM card. The corresponding identification information must be entered at the Custom settings. If you did not receive this information from ASTRID, please contact us at crs.support@bliksund.com.

| Preferences (Basic) | Custom settings | Save |
|---------------------------------|-----------------|------|
| User nationality ID: | | |
| User ID: | | |
| Organisation company ID: | | |
| Organisation ID: | | |
| Target organisation company ID: | | |
| Target organisation ID: | | |

ASTRID Server

The settings information under ASTRID Server settings are pre-configured when opening the CRS. If this is not the case, please contact us at <u>crs.support@bliksund.com</u>.

Main Menu Customization

Here, under the Show/Hide Buttons button, you can choose which buttons should be shown or hidden in the CRS main menu.

| Enable search functionality | |
|---|--|
| Enable search field in manual selection | |
| Country-specific options | |
| Enable numberplate selection | |
| Enable VIN selection: | |
| Enable selection with CRS ID | |
| Enable selection with OEM ID | |
| Main Menu Customization | |
| Show/hide buttons | |

Please note:

If a change is made within Preferences, the Save button will appear automatically in the top right corner. Click this button to save all changes. If you do not save the changes and leave the Preferences menu, the CRS will automatically ask whether all the changes should still be saved.

| Crash Recovery System | CRS Mar | nagement | | |
|--------------------------|---------|-----------------------------------|--|--|
| Preferences | | | | |
| Update management | | | | |
| My Crash Recovery System | | | | |
| Privacy statement | | | | |
| | | d settings ew settings? Yes | | |
| | | | | |

Preferences (Advanced)

In the Preferences (Basic) menu, Advanced can be selected in the top right corner. This option shows more settings, which are listed below.

| CRS Management | Preferences (Advanced) | |
|---|------------------------|---|
| Country-specific options | | |
| Enable selection with OEM ID | | |
| Remote services | | |
| Enable dispatch center search results | | 0 |
| KNOWLEDGEBASE SERVICE | | |
| Enable | | |
| Username: | | |
| Password: | | |
| UPDATE MANAGEMENT | | |
| Automatically download all available data | a updates | |

Preferences (Advanced) > Update management

Automatically download all available data updates

Enable this option to automatically download and install all available data updates. This option is enabled as standard in the CRS. You will receive a notification when an update has been downloaded and installed.

Use mobile data to download updates

If a data update or app update is ready for download - and no Wi-Fi connection is available - mobile data can be used to download the update. Enable this option to automatically use a mobile connection to download updates when no Wi-Fi connection is available.

Scheduled start time for the daily update check*.

This option allows setting a fixed daily start time for automatically checking the CRS for updates.

Scheduled end time for the daily check for updates*.

This option allows setting a convenient daily end time for automatically checking the CRS for updates.

*Your iOS operating system may interfere with these functions. If you have any questions about this, please contact us at <u>crs.support@bliksund.com</u>

Update management

The Update management option shows an overview of the last installed update, with all CRS Rescuesheets added or modified by this update. It is also possible to manually search for new updates in this screen using the button Check for updates (top right). The last five updates of the CRS can also be accessed by selecting the date. A dropdown menu appears, where you can click on previous updates. Clicking on a vehicle will open the CRS Rescuesheet.

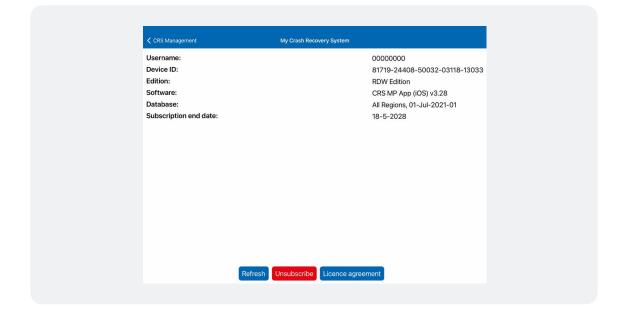
| CRS Management | Update management | | ¢ |
|--|-------------------|----------------|---|
| Database: Europe (01-Jul-2021-01) | | | |
| nstalled database update(s) | | 30-Jun-2021-01 | |
| Overview of update (30-Jun-2021-01): | | | |
| Audi A3 4dr sedan 2013-2020 Modified for: EU, UK | | | 0 |
| Audi A3 4dr sedan 2014-2020 Modified for: PAC | | | 0 |
| Audi A3 4dr sedan 2014-2021 Modified for: USA | | | 0 |
| Audi e-tron GT 4dr coupe 2021-2021 New for: EU, PAC, UK, USA | | | (|
| Audi RS e-tron GT 4dr coupe 2021-2021 New for: EU, PAC, UK, USA | | | (|
| Audi RS3 4dr sedan 2017-2020 Modified for: EU, PAC, UK | | | 0 |
| Audi RS3 4dr sedan 2017-2021 Modified for: USA | | | 0 |
| Audi S3 4dr sedan 2013-2020 Modified for: EU, UK | | | 0 |
| Audi S3 4dr sedan 2014-2020 Modified for: PAC | | | 0 |
| Audi S3 4dr sedan 2014-2021 Modified for: USA | | | 0 |
| BMW 4-Serie 2dr cabriolet 2020-2021 New for: PAC, UK, EU, USA | | | 0 |



Watch the instruction video about checking for updates here.

My Crash Recovery System

In the My Crash Recovery System menu, information about your CRS licence, such as the licence code, edition and expiry date of your subscription is displayed.



My Crash Recovery System > Refresh

The Refresh button retrieves the most up-to-date information on your subscription. This will extend your licence until the new expiry date.



Watch the instruction video about renew a licence here.

My Crash Recovery System > Unsubscribe

The Unsubscribe button logs off the device and makes the licence available again. You can now continue in the demo mode, or log on to the same device or another one to use all the functions again.



Watch the instruction video about reset a licence here.

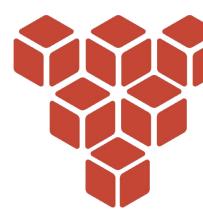
My Crash Recovery System > Licence agreement

Under the Licence agreement button you will find the legal contract between you as the Licensee and Bliksund AS as the Licensor.

Privacy statement

Under the Privacy statement button you will find the privacy policy of Bliksund AS.





New vehicle manual selection procedure

Depending on the type of vehicle, click on the Cars and Vans, Trucks, Buses, Special vehicles, Two wheelers, Motorhomes, Agricultural vehicles, Construction vehicles, Vessels, Trailers or Energy Storage Systems button to select a vehicle. It is also possible to select a vehicle using the search function. Click the Search button on the opening screen or use the search function within one of the vehicle categories. We recommend disabling autocorrect on your device.

| Crash Recovery System 🗮 | | | | |
|-------------------------|------------------------|------------------------|-------------------|--|
| Numberplate selection | VIN selection | Search | Cars and Vans | |
| Trucks | Buses | Special vehicles | King wheelers | |
| Motorhomes | Agricultural vehicles | Construction Vehicles | Vessels | |
| Trailers | Energy storage systems | ID CRS ID selection | QR code selection | |

After clicking on the appropriate vehicle category (in the example below, Cars and Vans) an overview of all available vehicle makes appears.

| Crash Recovery System | Cars and Vans | ۵ |
|-----------------------|---------------|---|
| Filter by Make | | |
| Start | | |
| Abarth | | > |
| Aiways | | > |
| Alfa Romeo | | > |
| Alpine Renault | | > |
| Artega | | > |
| Aston Martin | | > |

After clicking on a brand, an overview of all available models appears.

| Crash Recovery System | Cars and Vans | â |
|-----------------------|---------------|---|
| Filter by Model | | |
| Start BMW | | |
| 1-Serie | | > |
| 1M | | > |
| 2-Serie | | > |
| 3-Serie | | > |
| 4-Serie | | > |
| 5-Serie | | > |
| 6-Serie | | > |
| 7-Serie | | > |
| 8-Serie | | > |
| Active E | | > |

After choosing the correct model, the screen below appears where the type of engine must be selected. If the vehicle has no type designation or the type designation is unknown, select the question mark. The question mark shows the model with all possible options (worst case scenario).

| Crash Recovery System | Cars and Vans | |
|-----------------------|---------------|---|
| Filter by Type Clear | | |
| Start BMW i8 | | |
| ? | | > |
| 1.5 Hybrid | | > |

Please note:

In this case, there is only one possibility; 1.5 Hybrid. If the Quick selection method option is enabled in the Preferences submenu, this screen will be selected automatically.

The following selection concerns the body style.

| Crash Recovery System | Cars and Vans | <u>ش</u> |
|-----------------------|---------------|----------|
| Filter by Bodystyle | | |
| Start BMW i8 1.5 Hyb | rid | |
| 2dr cabriolet | | > |
| 2dr coupe | | > |

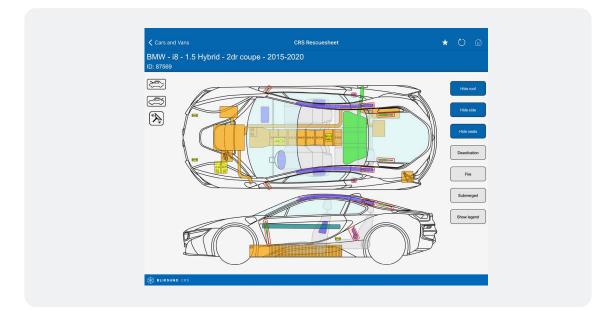
The last step to be taken is the choice of the model year. Click the appropriate option and the CRS Rescuesheet will follow.

| Crash Recovery System | Cars and Vans | |
|-----------------------------------|---------------|---|
| Filter by Production period Clear | | |
| Start BMW i8 1.5 Hybr | id 2dr coupe | |
| 2015-2020 | | > |
| 2014-2015 | | > |

Using the red buttons, you can easily see and change the chosen vehicle selection. By clicking on one of the buttons referring to the previous steps, the vehicle selection can be changed from that point on.

| Cars and Vans | |
|-----------------|--|
| lear | |
| ybrid 2dr coupe | |
| | |

The example below concerns the BMW i8 1.5 Hybrid 2dr coupé. The vehicle selection using the manual selection procedure has been completed.

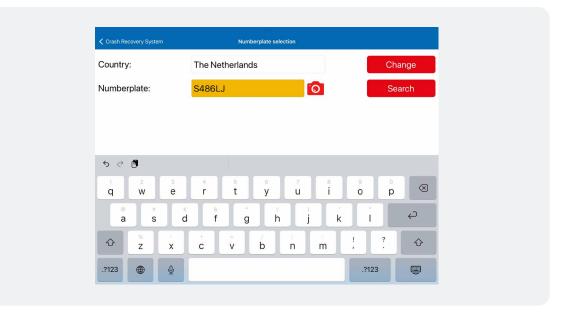


Watch the instruction video about the manual selection procedure of a new vehicle here.

Selection procedure with number plate search

In the opening screen, click on the Numberplate selection button to perform the vehicle selection using the number plate. CRS RDW Edition or a CRS RDW+ Edition is required here. After clicking the button, the following screen appears in which the number plate of the relevant vehicle can be entered.

A keyboard automatically appears on the screen. The .?123 and ABC buttons on the keyboard can be used to switch between numbers and letters. If you have to enter a region code with the number plate, it is important to use a space between the region letters and the rest of the number plate. This is the case, for example, with German, Austrian and American licence plates. Select the country if you want to request a vehicle from another country.

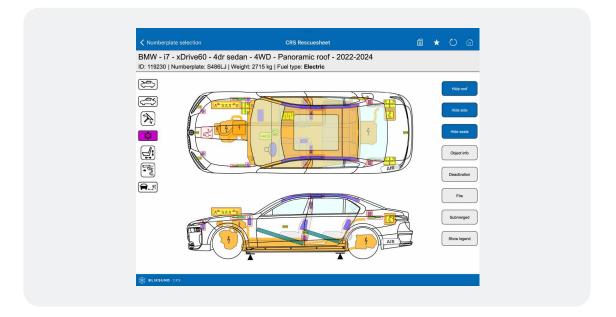


In addition to manual entry, it is also possible to scan the number plate. To do this, click on the camera icon **O**, after which your device's camera will open automatically and you can scan the car's number plate by pointing the camera at it. When the number plate is in view, press the round button (on the right) and then press Use Photo, which will automatically fill in the license plate. By clicking the Search button after entering or scanning the number plate, the system searches for the vehicle matching the entered number plate.

| Country: The Netherland | ds Change | |
|---|---------------------------------|---|
| Numberplate: S486LJ | © Search | |
| BMW, I7 XDRIVE60, Sedan, ZWART, 3/7/2023, Elek Valid CRS result (1). | triciteit, Weight: 2715 kg | |
| BMW - i7 - xDrive60 - 4dr sedan - 4WD | - Panoramic roof - 2022-Present | > |
| | | |

Click on the vehicle description linked to the entered number plate to open the CRS Rescuesheet.

The example below is for the BMW i7 xDrive 60. The title screen shows the description of the vehicle including number plate, weight and fuel type as registered in the number plate register. The vehicle selection by number plate search has been completed.





View the instruction video about the selection procedure by number plate search here.

Selection procedure with chassis number

On the opening screen, click on the VIN selection button to perform the vehicle selection using a chassis number. A CRS VIN or CRS RDW+ Edition is required here. After clicking the button, the following screen appears in which the chassis number of the relevant vehicle can be entered. A keyboard automatically appears on the screen.

| Country: | Unite | ed Stat | es of A | merio | са | | | | | | С | hang | e |
|-----------------|------------------|-------------|---------|-------|-------------|--------------|--------|--------|------------------------|--------------|----|------|----------|
| VIN: | 1 | | | | | | | | | | 0 | | |
| 5 ∂ [Q A | 2 W # S | 3 E C | | | 5 T G | 6 Y (H | 7 U |) J | ⁸ I K | .9 O L | | • I | × ب |
| | % Z | X | c | V | | в | N | | M | ; | ? | | • |
| .?123 | | Q | | | | | | | | .?12 | 23 | | <u> </u> |

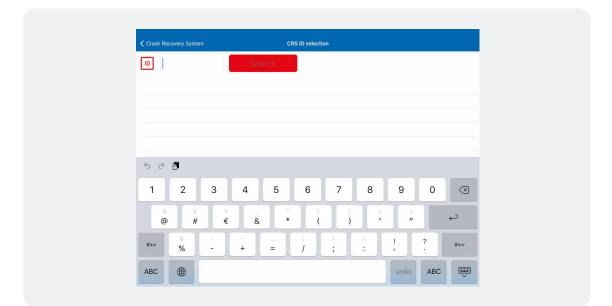
In addition to entering a chassis number manually, it is also possible to scan the chassis number, as a result of which the chassis number is filled in automatically. Click on the barcode icon (for scanning a barcode) or camera icon (for scanning a chassis number) and your device's camera will open automatically. You can now scan by pointing your device's camera at the barcode or chassis number. Press the round button (on the right) and then press Use Photo to confirm. By clicking the Search button, the system searches for the vehicle matching the entered chassis number. The screen below appears.

| Country: | United States of America | | Chang | e |
|-----------|---|---|-------|---|
| VIN: | 1G1YS2D62H5601263 | 0 | | Q |
| CHEVROLET | , CORVETTE Z06 2LZ 6.2, COUPE, 2017, Gas, Weight: 1698 kg sult (1). | | | |
| North Ame | - Corvette - 6.2 V8 - 2dr cabriolet - 2014-2020 (Database: erica) ^{13_12_00005 v1.9} | | | > |
| | | | | |
| | | | | |

Click on the link of the result to open the CRS Rescuesheet. The vehicle selection by means of chassis number has been completed.

Selection procedure with CRS ID

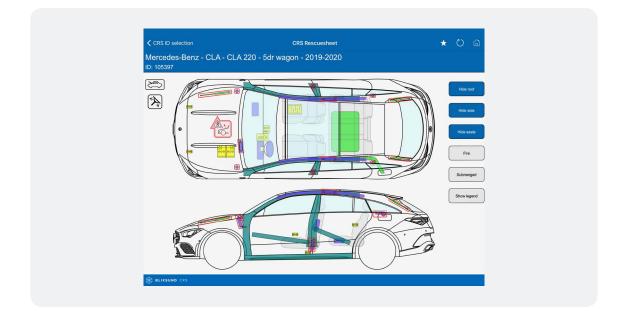
On the opening screen, click on the CRS ID selection button to perform the vehicle selection using a CRS ID. You must first unlock this selection procedure in the menu Preferences (Basic) > Country-specific options. This selection procedure allows you to select the vehicle offline. After clicking the button, the following screen appears in which the CRS ID of the relevant vehicle can be entered. A keyboard automatically appears on the screen.



By clicking the Search button after entering the CRS ID, the system searches for the vehicle matching the entered ID. The screen below appears.

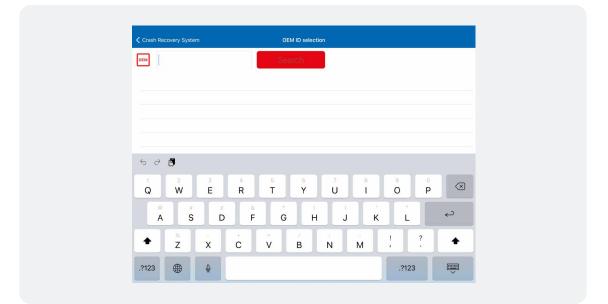
| ID 105397 Search Mercedes-Benz - CLA - CLA 220 - 5dr wagon - 2019-2020 > | Crash Recovery System | CRS ID selection | |
|--|--------------------------|--------------------------------|---|
| Mercedes-Benz - CLA - CLA 220 - 5dr wagon - 2019-2020 | 105397 | Search | |
| | Mercedes-Benz - CLA - CL | .A 220 - 5dr wagon - 2019-2020 | > |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

Click on the link of the version to open the CRS Rescuesheet. The example below is for the Mercedes-Benz CLA 220 5dr station wagon - panoramic roof. The vehicle selection by means of a CRS ID has been completed.



Selection procedure with OEM ID

On the opening screen, click on the OEM ID selection button to perform the vehicle selection using an OEM ID. The OEM ID is a unique vehicle identification number of German car manufacturers. After clicking the button, the following screen appears in which the OEM ID of the relevant vehicle can be entered. A keyboard automatically appears on the screen. The code can be entered without spaces and hyphens.



By clicking the Search button after entering the OEM ID, the system searches for the vehicle matching the entered ID. The screen below appears.

| Crash Recovery System | OEM ID selection | |
|-----------------------------|-----------------------|---|
| от-570-0136 | Search | |
| Mercedes-Benz - CLA - ? - 5 | dr wagon - 2019-2021 | > |
| Mercedes-Benz - CLA - ? - 5 | idr wagon - 2019-2021 | > |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| BLIKSUND CRS | | |
| | | |

Click on the link of the appropriate version to open the CRS Rescuesheet. The example below is for the Mercedes-Benz CLA 5dr station wagon - panoramic roof. The vehicle selection by means of an OEM ID has been completed.

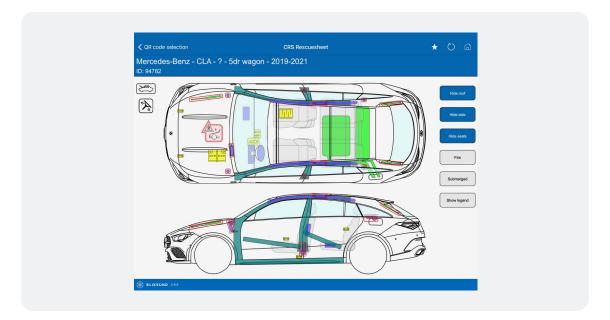


Selection procedure with QR code

On the opening screen, click on the QR code selection button to perform the vehicle selection using a QR code. After clicking the button, the screen below will appear, which will automatically open your device's camera. You can now scan the QR code by pointing your device's camera at it.



When the QR code is in focus, the system searches for the vehicle matching the QR code and automatically opens the appropriate CRS Rescuesheet. The example below is for the Mercedes-Benz CLA 5dr station wagon. The vehicle selection by means of a QR code has been completed.



i) The CRS includes all QR codes that are standardised by manufacturers.

View the instruction video about the selection procedure by QR code $\underline{here}.$

Vehicle List Management

This chapter explains the management of the Vehicle List. The Vehicle List allows you to quickly and easily switch between multiple open CRS Rescuesheets within the CRS.

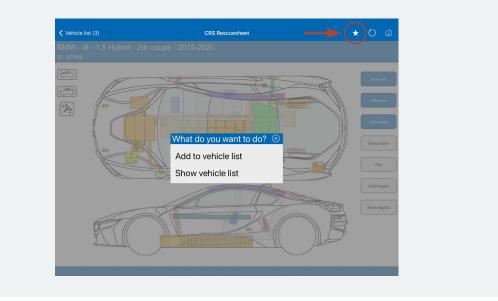
Select the Vehicle List from the opening screen to view the already selected vehicles. The number of vehicles added to the Vehicle List is shown in brackets in the top bar. In the example below, three vehicles are on the list: the BMW i8, Mercedes-Benz E Class NGT and Mercedes-Benz CLA 220.

| Crash Recovery System | Vehicle list (3) | |
|---------------------------|---------------------------------------|---|
| BMW - i8 - 1.5 Hybrid - 2 | dr coupe - 2015-2020 | > |
| Mercedes-Benz - E-Class | s - E 200 NGT - 4dr sedan - 2004-2006 | > |
| Mercedes-Benz - CLA - C | CLA 220 - 5dr wagon - 2019-2020 | > |
| | | |

Manage Vehicle List > Browse CRS Rescuesheets in Vehicle List

It is possible to quickly switch between the vehicles' CRS Rescuesheets in the Vehicle List. The image below shows the CRS Rescuesheet for the BMW i8.

Click on the Star icon in the top right corner to quickly switch between the open vehicles within the Vehicle List. Then choose Show Vehicle List. Select the desired vehicle here and the system will switch directly to the selected CRS Rescuesheet.



Manage Vehicle List > Delete vehicle list / delete vehicle

If you want to delete one or more vehicles from the Vehicle List, the Vehicle List must be selected first. After clicking on the Vehicle List a list of all open vehicles appears.

The following screen appears. Swipe right to left on a vehicle line to remove the vehicle from the Vehicle List, or to delete the entire Vehicle List.

| Crash Recovery System | Vehicle list (3) | |
|----------------------------|-------------------------------------|--------------|
| BMW - i8 - 1.5 Hybrid - 2d | Ir coupe - 2015-2020 | > |
| Mercedes-Benz - E-Class | - E 200 NGT - 4dr sedan - 2004-2006 | 6 n > |
| Mercedes-Benz - CLA - CL | LA 220 - 5dr wagon - 2019-2020 | $ m\rangle$ |
| | | 4 |
| | | \bigcirc |
| | | |
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| | | |
| | | |

Now click Remove to delete the selected vehicle, or click Clear list to clear the entire Vehicle List. Bliksund AS recommends that the Vehicle List be cleared regularly, for example immediately after a call-out. For a device with a small working memory, there is a chance that the operating system will automatically empty the list. Please bear this in mind. The Vehicle List is automatically deleted when the application is completely closed.

| Crash Recovery System | Vehicle list (3) | | |
|-----------------------------------|-----------------------------|--------------|--------|
| ybrid - 2dr coupe - 2015-2020 | | > Clear list | Remove |
| Mercedes-Benz - E-Class - E 200 N | IGT - 4dr sedan - 2004-2006 | | > |
| Mercedes-Benz - CLA - CLA 220 - | 5dr wagon - 2019-2020 | | > |
| | | | |
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| | | | |



Watch the instruction video about managing the vehicle list here.

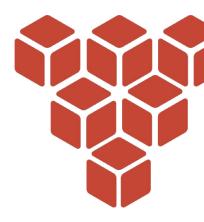
Questions & answers - VDA

The FAQ - VDA button allows you to read frequently asked questions about working on vehicles with alternative drives (electric or hybrid) during accidents. It can be found in the opening screen. Clicking on the button will open a document from the German Association of the Automotive Industry [Verband der (Deutsche) Automobilindustrie (VDA)].



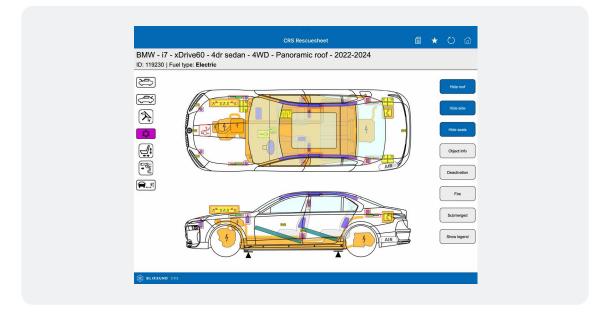


Chapter 5 CRS Rescuesheet



The vehicle image within the CRS Rescuesheet is an interactive image, unless you have a Lite Edition where the image is static. In all CRS editions, you can show or hide the roof, side and seats by clicking on the Show/Hide buttons. In addition, information on any component can be retrieved directly by clicking on it (with exception to the Lite Edition).

All components are shown in their actual locations in the vehicle. General components applicable to the vehicle, such as bonnet opening, boot opening or steering column adjustment, are shown with icons on the left side of the CRS Rescuesheet. The operation of the CRS Rescuesheet is explained further in this chapter.



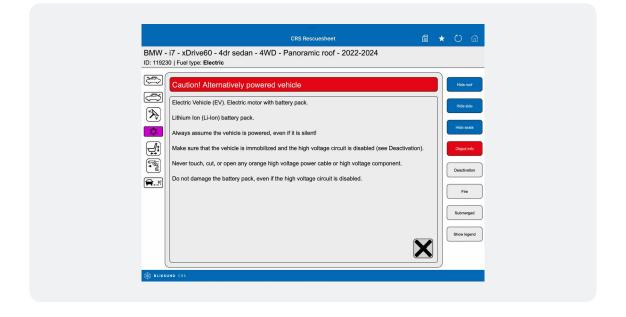
Buttons

To the right of the vehicle image that appears, several buttons are visible. The Hide Roof, Hide Side and Hide Seats buttons can be used to show or hide parts of vehicles. After clicking, the buttons change colour. Hidden sections can be re-displayed by clicking the buttons again. The Deactivation button is used for vehicles with alternative drives (e.g. hybrid cars). The Fire and Submerged buttons can be consulted when a vehicle is on fire or in water. With the Show legend button the legend, including an explanation of all component groups, can be displayed. For a complete overview with information on components, see <u>Chapter 7: Overview of Components</u>.

Please note:

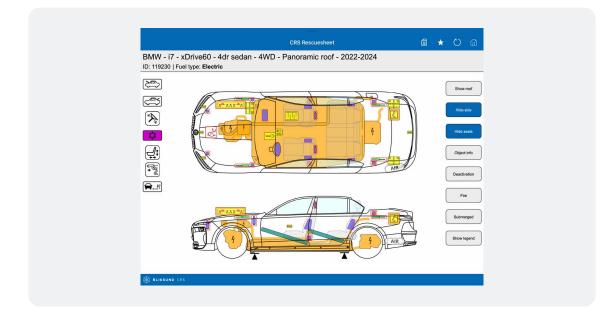
If the selected model is a vehicle with an alternative drive (electric or hybrid), when the CRS Rescuesheet is opened, the CRS immediately displays a warning screen with information on the type of drive.

By clicking on the Cross icon the warning screen disappears and the vehicle image appears. The screen can be recalled by clicking the Object info button.



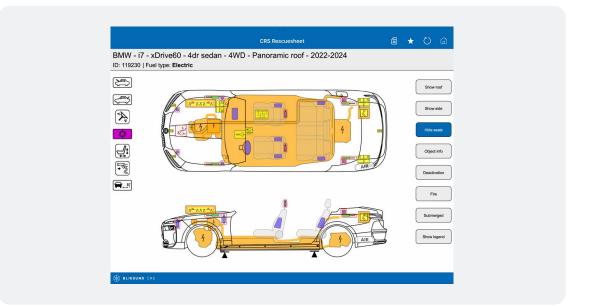
Buttons > Hide roof

Select the Hide roof button and the roof of the vehicle, with all integrated components, is immediately hidden. This makes all components in the car clickable, such as airbags and the steering column. The roof is shown again after clicking the Show roof button.



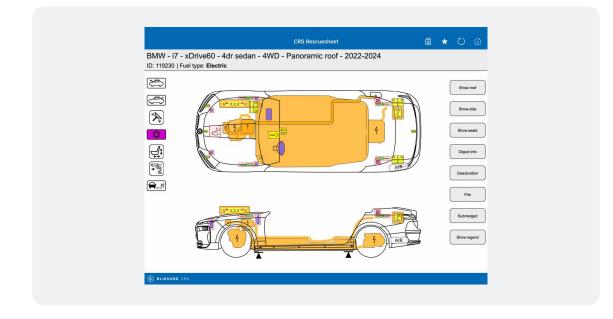
Buttons > Hide side

The sides are shown and hidden with the Hide side and Show side buttons. The location of all components on the sides, such as the seat airbag, is now immediately clear. These can now also be clicked on.



Buttons > Hide seats

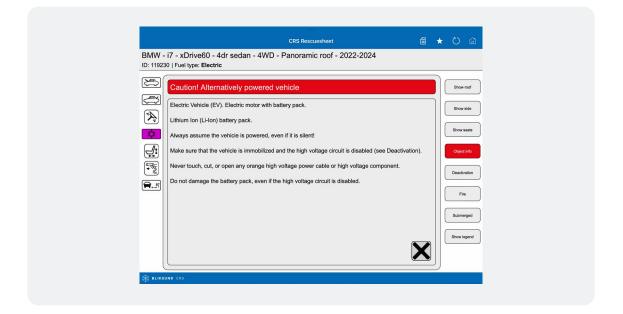
The seats are hidden with the Hide seats button. The location of all components on and under the base plate, such as the SRS sensor and the fuel tank, is now immediately clear. These can now also be clicked on. The seats are shown again after clicking the Show seats button.



Buttons > Deactivation

In the vehicle image of an alternatively powered vehicle, the Deactivation button is present. When this button is selected, the screen with instructions on how to deactivate the vehicle appears.

By clicking on the Cross icon or the Deactivation button the screen disappears and the vehicle image reappears.



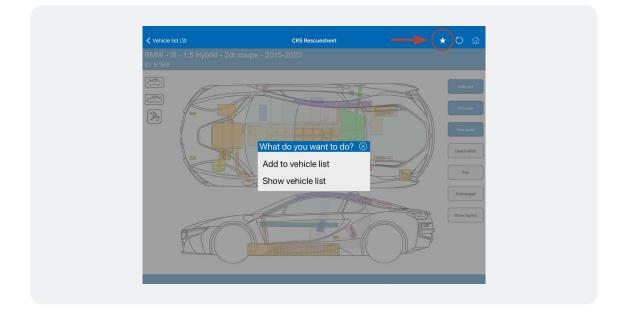
Buttons > Show legend

The Show legend button displays an overview of the definitions of the colours used in the CRS vehicle image. By clicking on the Cross icon or the Hide legend button the screen disappears and the vehicle image reappears.

| CRS Rescuesheet MW - i7 - xDrive60 - 4dr sedan - 4WD - Panoramic roof - 2022-2024 | • | k | Ö | â |
|--|---|---|--|-----------------------|
| | | | Show n Show s Show see Object i Fire Submen | side info ation |

Buttons > Vehicle list

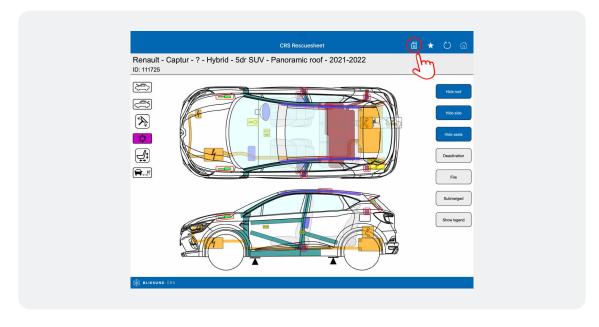
The Vehicle list allows you to switch between several open vehicle images in the CRS quickly and easily. Select the Star icon to add a vehicle to the Vehicle list.



A pop-up appears. Here you can add the vehicle image to the Vehicle list or you can display the Vehicle list. Click on the Cross icon to close this message. After this, all the buttons of the vehicle image are clickable again. For more information on managing the Vehicle list, see <u>Manage Vehicle List</u>.

Buttons > Share

This Share button allows you to share the current rescuesheet with other CRS users through a link in a text-based app on your mobile device.

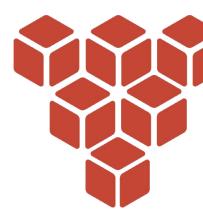




View the instruction video about the use of the CRS Rescuesheet here.

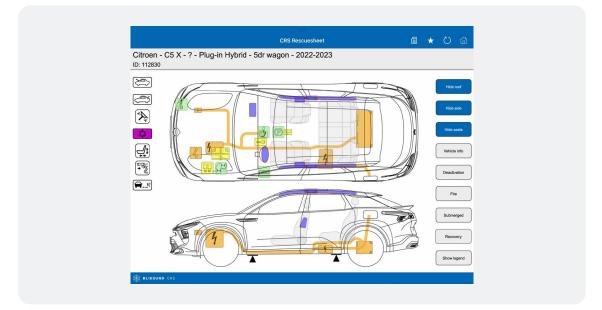


Chapter 6 Road Assist Edition



Due to the increasing number of vehicles with modern vehicle technology and alternative drives, not only first responders, but also roadside assistance and towing services benefit from specific vehicle information that enables them to act quickly and safely.

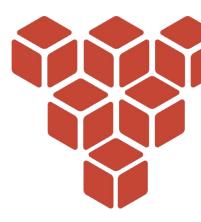
The CRS Road Assist Edition contains all relevant information for salvage and towing companies, including information on the latest technologies (electric and hybrid vehicles). The database contains all passenger cars and vans introduced since 2007. The Road Assist Edition has the same functions and features as the other CRS editions, but mainly contains components with information specifically applicable to recovery companies.



The interactive top and side views show all relevant components (shown in green) such as the battery, tow bar, (electric) parking brake and locations such as the fuse box in one overview. In the case of a hybrid or electric vehicle, the roadside assistance provider is immediately informed of deactivation procedures after selection of the vehicle. Additional information is easily accessible by clicking on the various components in the vehicle image.

By clicking on the Recovery button, additional (OEM) information is visible (if available), displayed as online PDF-documentation. This documentation can be found under the 'pdf' button. An overview of the components specific to the Road Assist Edition can be found in Chapter 7, Overview of Components under the heading Road Assist Edition.

Chapter 7 **Overview of Components**



Dangerzone



Dangerzone. The components outlined in red indicate components that are potentially dangerous during the rescue process.



Dangerzone driver and passenger airbag. Driver and passenger airbags outlined in red indicate dual stage airbags, whereby one stage may remain active after activation of the airbag. It also indicates a mechanical driver airbag which can be activated using mechanical force.

Airbag



Driver airbag



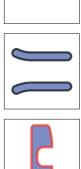
In dashboard: Passenger airbag In seat: Antisubmarining airbag



Side impact airbag (Seat)



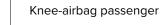
Side impact airbag (Side)



Knee-airbag driver

Stored gas inflator (for curtain

Curtain airbag (Head impact)



airbags)

Belt pretensioner



Belt pretensioner



Hydrogen



Gas (H2) pressure direction



Automatic hydrogen overpressure safety valve with gas type indication (H2)



Gas line (H2)



Gas tank with gas type indication (H2)



Manual gas shut-off valve with gas type indication (H2)



Fuel cell component

Electronics > 30 V



Battery pack



High voltage component



Ultra-capacitor (> 30 V)



Low voltage device that disconnects high voltage



Emergency disconnect (Cut cable)



A EV

High voltage device that disconnects high voltage



High voltage power cable



Pantograph down (buses only)



Pantograph up (buses only)

Special battery

access



Fuse box disabling high voltage



Electro



Sensor side/front



Battery (12 V)



Truck/Bus battery (24 V)



SRS control unit Roll bar control unit



Main battery switch

only.



Seat occupancy sensor (if it can affect deployment of airbags)



Fuel warning indicator



Xenon lights



Solar panel

Seats



Front seat top view



Front seat / back seat side

view



Truck bed top view



Back seat top view

Truck seat side view

Truck bed side view



Sensor side/front (mechanical)

Backup power- supply (if separate

from SRS control unit. Ultra-

Start/Stop Button (Engine and Contact). For trucks/buses engine

capacitor (< 30 V)



Miscellaneous



Cylinder to support engine hood or trunk lid



Fuel tank (Petrol)



Fuel tank (Diesel)



Air tank



Engine hood opening (hood opening to the rear)



Chargeplug



Seat adjustment

Lifting points

Trunk lid opening

Automatic roll bar

Fuel tank

(Miscellaneous)

Hydraulic oil

Air intake (truck/bus)



Steering wheel tilt



Grill opening (truck)



 (\Box)

Height control (truck)

Emergency

door release



Height control (bus)

(truck/bus)



Carbon-fiber reinforced plastic

Seat height adjustment by air







35



Pedestrian protection system



Remove smart key/ starter key



Emergency exit right hand



Break to obtain access



AUTO

Emergency exit left hand



Emergency door opener

Automatic fire suppression



Emergency exit roof hatch (buses/coaches only)



Cabin suspension (trucks only)



Cabin tilting (trucks only)



Driver rest area (buses/coaches only)



Toilet cabin (buses/coaches only)

Nitrogen gas bulbs



Power Take-Off (PTO) (tractors only)



Gas line (generic)



Gas tank with gas type indication (CNG)



Automatic gas overpressure safety valve with gas type indication (CNG)



Gas pressure direction

(tractors only)



Manual gas shut-off valve with gas type indication (CNG)



Gas tank with gas type indication (LPG)



Cabin tilting

(trucks only





Manual gas shut-off valve with gas type indication (LPG)



Gas tank with gas type indication (DME)



Automatic gas overpressure safety valve with gas type indication (DME)



Manual gas shut-off valve with gas type indication (LNG)

Air conditioning

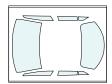


Air conditioning component



Air conditioning line

Glazing



Glazing, glass or plastic, tempered or laminated

Reinforcement



Reinforcement components in bodywork



Automatic gas overpressure safety valve with gas type indication (LPG)



Manual gas shut-off valve with gas type indication (DME)



Gas tank with gas type indication (LNG)



Automatic gas overpressure safety valve with gas type indication (LNG)

Road Assist Edition



Automatic gearbox



Recovery



Electric parking brake



On-board diagnostics



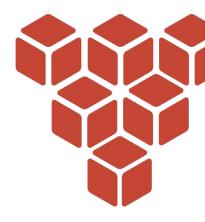
Jump-starting



Inertia switch



Chapter 8 **Demo mode**



This chapter describes the CRS demo mode. If you have not entered a licence code and the demo mode option is selected, the screen below appears. It is a list of all possible CRS demo editions. Now select a demo mode edition.

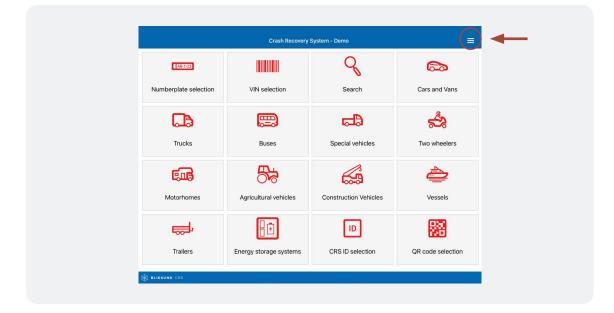
| elect CRS demo mode | | |
|---|--|--|
| | | |
| Standard Lite Edition Edition for emergency responders without interact | ctive graphics, only manual selection of models with all options | |
| Standard Edition Edition for emergency responders including inter | active graphics, manual vehicle selection only | |
| Standard Road Assist Edition Edition for road assistance including interactive g | graphics, manual vehicle selection only | |
| RDW Lite Edition Edition for emergency responders without interact | ctive graphics, includes selection via numberplate | |
| RDW Edition Edition for emergency responders including inter- | active graphics and selection via numberplate | |
| RDW Road Assist Edition Edition for road assistance including interactive g | ataphics and selection via numberplate | |
| RDW+ Edition Edition for emergency responders including inter- | active graphics and selection via numberplate or VIN | |
| RDW+ Lite Edition Edition for emergency responders without interact | ctive graphics, includes selection via numberplate or VIN | |
| VIN Edition Edition for emergency responders including inter- | active graphics and selection via VIN | |
| | | |
| | | |
| | | |
| | | |
| | | |

The main screen of the CRS appears. The demo mode has a limited database.

| | Crash Recovery System - Demo | | | | | |
|------------------------------------|------------------------------|------------------------|-------------------|--|--|--|
| (AB-1-23) Numberplate selection | VIN selection | Search | Cars and Vans | | | |
| Trucks | Buses | Special vehicles | Two wheelers | | | |
| Motorhomes | Agricultural vehicles | Construction Vehicles | Vessels | | | |
| Trailers | Energy storage systems | ID CRS ID selection | QR code selection | | | |
| BLIKSUND CRS | | | | | | |

Demo mode > Settings

Demo mode also has a Settings menu. This menu is divided into the following options: Preferences and My Crash Recovery System. These menu options are explained below.



Demo mode > Settings > Preferences (Basic)

Refer to Preferences (Basic) on page 7 for all basic settings within the CRS.

Demo mode > Settings > Preferences (Advanced)

Refer to Preferences (Advanced) settings on page 10 for all advanced settings within the CRS.

Demo mode > Settings > My Crash Recovery System

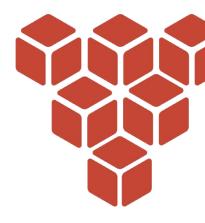
The My Crash Recovery System menu consists solely of the choice <u>Demo mode</u>, where another CRS edition can be chosen, or <u>Full mode</u> if you want to switch to a version with full access to the database by using a licence code.

Please note:

Consult your administrator for more information on activation using a site licence.



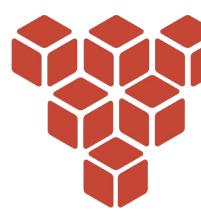
Chapter 9 Warranty



In the event that the CRS software does not function properly after it has been put into operation due to a manufacturing or material defect, the Licensee shall be entitled to call upon the warranty, provided that the defect was not caused by improper use of the software.

This user manual is an integral part of the Licence Agreement and the General Terms and Conditions of Bliksund AS For other warranty provisions, please refer to the General Terms and Conditions of Bliksund AS and the Licence Agreement.





Chapter 10 Liability

The images and information in the CRS were obtained and compiled from reliable sources within the automotive industry.

Bliksund AS has made every effort to ensure that this data is correct and corresponds to the selected vehicle models, but selection errors, production modifications, mistakes or missing items may occur.

Bliksund AS does not claim any liability and can also not be held liable for physical or material damage or loss as a result of one or more of the aforementioned causes.

The liability of Bliksund AS for damage suffered by the Licensee, irrespective of the basis for such damage, shall at all times be limited to a maximum amount equivalent to the licence fee paid by the Licensee under the Licence Agreement.

The liability of Bliksund AS for indirect or consequential damage is excluded.

The Licensee can only claim compensation for damage as referred to in the above article if it was caused by an attributable shortcoming or wrongful act on the part of Bliksund AS, and if, after having been duly served with a notice of default by the Licensee, the shortcoming has not been remedied within a reasonable period.

The Licensee must follow the instructions contained in this User Manual when using the software. Any use other than described in the user manual of the regulations mentioned here or failure to implement these regulations in the correct order can never lead to Bliksund AS being held liable.

If the software has not been updated to the most recent version, Bliksund AS excludes all liability.

Any claim by the Licensee will lapse if it has not been filed within one year after the cause of which could have reasonably been known. All claims by the Licensee are subject to the jurisdiction of and must be filed with the courts in Alkmaar, the Netherlands.





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